College library gets ISO certification

By JESWANT KAUR

THE Tun Hussein Onn Library, which serves both Monash University Malaysia and Sunway College, has attained the MS ISO 9001:2000 certification from SIRIM.

Sunway Group Education and Healthcare Division chief executive officer, Lee Weng Keng, complimented the library staff, headed by chief librarian Khoo Siew Mun, for their valuable contributions in ensuring successful qualification and implementation of the new standard.

"Tun Hussein Onn Library's adoption of the ISO 9001 standard will not only enhance employees' productivity and efficiency, it also reflects the library's commitment in ensuring customer satisfaction through timely delivery of services. This achievement contributes towards better teaching and learning support as students and academics can be assured of prompt services by the library.

"This achievement was made possible with the support of every staff member. Achieving the ISO status does not signify that the organisation is at its best; only that it is equipped to improve. The Tun Hussein Onn Library is now focussing its attention to preventive and corrective actions and to continually improve on its services for better customer care and satisfaction," Lee said.

Sunway College principal Elizabeth Lee, placed the

Elizabeth Lee (left) and Khoo (centre) with Sirim president Datuk Dr Mohamed Aton at the library

Library's achievement of international certification against their respective institutional commitment to quality education and high standards of excellence.